**Digital Risk Decision Science Manager- Santa Ana, Costa Rica**

Are you energized by analyzing data? Are you ready to join an advanced team in a global company that customers depend on to prevent fraudulent transactions? Then it’s time to join Western Union as our next Decision Science Manager for Digital Risk area.

**Western Union powers your pursuit.**

You will be the strategic organizational manager driving our future direction on Risk Analytics and Modeling in collaboration with the Product Management Team and Risk Engineering Team.

**Role Responsibilities**

* Lead the development and implementation of fraud models/strategies for all Western Union digital products, including all ongoing and systematic data collection and aggregation.
* Manage multiple projects and data requests in a timely manner.
* Develop champion/challenger test practices, including post-implementation and monitoring to final results.
* Lead a team of risk analysts and external vendor resources to ensure that system solutions meet goals and meet business needs

**Role Requirements**

* At least 3 years of experience in People Management positions.
* Data Scientist degree or at in a similar field such as Economics, Statistics, Math.
* 5+ years of experience in Fraud and Risk across payment, e-commerce, digital or financial services industries.
* It’s advantageous to have a working knowledge of statistical analysis tools like R, SQL and Python.
* Experience and knowledge using Power BI will help you to outstand in this role.
* High English proficiency C1+ to communicate across a broad spectrum of stakeholders.

**Current Tools**

Microsoft SQL Server Administrator

Snowflake

Power BI

Jira Administrador

RPA Tools based on .net

Duties

RPA Controllers manager for America hours operations

As manager all regarding administrative duties as vacations, work shift schedules

VVendors’support ,l licenses

Cab Meetings attendance to verify there are no changes affecting our operations.

Research and test of new tools( framework based on python to create robots)

Applications installations via Tanium to run the scripts

Evaluate our needs and request for new resources

Evaluate and implement, Hight level Implementation such as Uipath on Cloud, Cybeark for credentilas custody.

Text

Description automatically generatedNotes

Graphical user interface, application

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MY CURRENT ROLE

System, engineer, Scrum Master Certified, Safe POPM certificated, Java full stack developer for more than 6 years and python for some years as well, managing, coaching teams, experience implementing new solutions or keeping the team working in a continuous improvement methodogy.

I have been performing role as a manager for almost 3 years in Western Union a some other in the same,

In the same way as my current position were really strategic roles, because I am and was in the past the person in charge for operations in America, due to share the same time zone, this mean that for 12 hours I in charge basically for details as managing incidents affecting our incidents, installation, presentation, meetings,

Iam a infrastructure administrator for robotics process automation operations, and manager of the e rpa controller team,

As rpa infraestruture administrator we are using tools or technologies as:

Microsoft SQL Server Administrator

Snowflake

Power BI

Jira

OCR technologies

Cybeark

Performing tasks such as:

Relation with vendors’ s support , licenses

Create or check upcoming changes that would affect our operations.

Applications installations via Tanium to run the scripts

Evaluate our needs and request for new resources

Evaluate and implement, Hight level solutions

Leading coding best practices sessions

Research ,test or create new tools( framework based on python to create robots)

**Now, regarding the** RPA Controllers manager is where the analytic, and data and desicion science coming into action.

RPA controller are performing 24/7 monitoring for all our operations

This means we need to make sure almost 200 robots in almost 400 hundred virtual machines are working as expected.

And thi is my connection with data analytics decision science, or data sciencie